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ARIZONA CORPORATION COMMISSION

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2015 NOV 10 P 2: 26

AZ CORP COMMISSION
DOCKET CONTROL

TO: DOCKET CONTROL

RE: BN Leasing dba Aubrey Water Company

DOCKET NO. W-03476A-15-0286

Please docket the attached 12 customer comments OPPOSING the proposed Rate increase for this company.

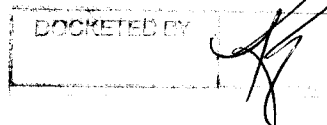
Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission

DOCKETED

NOV 10 2015



W-03476A-15-0286

Arizona Corporation Commission Utilities Complaint Form

Investigator: Deborah Reagan **Phone:** <<< REDACTED >>> **Opinion Date:** 11/9/2015
Opinion Number: 2015 - 127304 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 11/9/2015 2:14 PM

First Name: Catherine **Last Name:** n/a **Account Name:** Catherine n/a
Address:
City: Seligman **State:** AZ **Zip Code:** 86337

Company: Aubrey Water Company(The Burlington Northern and Santa Fe) **Division:** Water

Nature Of Opinion

Docket Number: W-03476A-15-0286 **Docket Position:** Against

Customer left a v/m message that she was very opposed to the proposed rate increase. She is on a fixed income and that size increase would be a hardship.

Investigation			
Date:	Analyst:	Submitted By:	Type:
11/9/2015	Deborah Reagan	Telephone	Investigation
Comments entered for the record and filed with Docket Control.			

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2015 NOV 10 P 2:22
AZ CORP COMMISSION
DOCKET CONTROL

W-03476A-15-0286

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Carmen Madrid	Phone: <<< REDACTED >>>	Opinion Date: 11/9/2015
Opinion Number: 2015 - 127292	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 11/9/2015 9:58 AM	

First Name: Grant	Last Name: Austill	Account Name: Grant Austill
Address:		
City: Seligman	State: AZ	Zip Code: 86337

Company: Aubrey Water Company(The Burlington Northern and Santa Fe)	Division: Water
Paul Juhl	Phone: <<< REDACTED >>> Email: <<< REDACTED >>>

Nature Of Opinion

Docket Number: W-03476A-15-0286	Docket Position: Against
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Opposed to rate increase

Investigation			
Date:	Analyst:	Submitted By:	Type:
11/9/2015	Carmen Madrid	Telephone	Investigation
Opinion noted and filed in Docket W-03476A-15-0286. closed			

W-03476A-15-0286

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Carmen Madrid	Phone: <<< REDACTED >>>	Opinion Date: 11/9/2015
Opinion Number: 2015 - 127291	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 11/9/2015 9:57 AM	

First Name: Robert	Last Name: Birchum	Account Name:
Address:		
City: Seligman	State: AZ	Zip Code: 86337

Company: Aubrey Water Company(The Burlington Northern and Santa Fe)	Division: Water
Paul Juhl	Email: <<< REDACTED >>>

Nature Of Opinion

Docket Number: W-03476A-15-0286	Docket Position: Against
Opposed to rate increase	

		Investigation	
Date:	Analyst:	Submitted By:	Type:
11/9/2015	Carmen Madrid	Telephone	Investigation
Opinion noted and filed in Docket W-03476A-15-0286. closed			

W-03476A-15-0286

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Carmen Madrid	Phone: <<< REDACTED >>>	Opinion Date: 11/9/2015
Opinion Number: 2015 - 127289		Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed	Closed Date: 11/9/2015 9:55 AM	

First Name: Sherry	Last Name: Caballeros	Account Name: Sherry Caballeros
Address:		
City: Seligman	State: AZ	Zip Code: 86337

Company: Aubrey Water Company(The Burlington Northern and Santa Fe)	Division: Water
Paul Juhl	Phone: <<< REDACTED >>> Email: <<< REDACTED >>>

Nature Of Opinion

Docket Number: W-03476A-15-0286	Docket Position: Against
Opposed to rate increase	

Investigation			
Date:	Analyst:	Submitted By:	Type:
11/9/2015	Carmen Madrid	Telephone	Investigation
Opinion noted and filed in Docket W-03476A-15-0286. closed			

W-03476A-15-0286

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Michael Buck	Phone: <<< REDACTED >>>	Opinion Date: 11/9/2015
Opinion Number: 2015 - 127295	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 11/9/2015 10:32 AM	

First Name: David	Last Name: Austill	Account Name: David Austill
Address: <<< REDACTED >>>		
City: Seligman	State: AZ	Zip Code: 86337
Home: <<< REDACTED >>>		

Company: Aubrey Water Company(The Burlington Northern and Santa Fe)	Division: Water
Paul Juhl	Phone: <<< REDACTED >>>
	Email: <<< REDACTED >>>

Nature Of Opinion

Docket Number: W-03476A-15-0286	Docket Position: Against
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Opposed to any rate increase.

		Investigation	
Date:	Analyst:	Submitted By:	Type:
11/9/2015	Michael Buck	Telephone	Investigation
Docketed and noted for the record.			

W-03476A-15-0286

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Michael Buck	Phone: <<< REDACTED >>>	Opinion Date: 11/9/2015
Opinion Number: 2015 - 127297		Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed	Closed Date: 11/9/2015 10:41 AM	

First Name: Sally	Last Name: Dexter	Account Name: Sally Dexter
Address: <<< REDACTED >>>		
City: Seligman	State: AZ	Zip Code: 86337
Home: <<< REDACTED >>>		

Company: Aubrey Water Company(The Burlington Northern and Santa Fe)	Division: Water
Paul Juhl	Phone: <<< REDACTED >>> Email: <<< REDACTED >>>

Nature Of Opinion

Docket Number: W-03476A-15-0286	Docket Position: Against
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Customer is opposed to the Company's requested rate increase.

Investigation			
Date:	Analyst:	Submitted By:	Type:
11/9/2015	Michael Buck	Telephone	Investigation
Docketed and noted for the record.			

W-03476A-15-0286

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Carmen Madrid	Phone: <<< REDACTED >>>	Opinion Date: 11/9/2015
Opinion Number: 2015 - 127298		Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed	Closed Date: 11/9/2015 10:54 AM	

First Name: Edward	Last Name: Johnson	Account Name: Edward Johnson
Address: <<< REDACTED >>>		
City: Seligman	State: AZ	Zip Code: 86337

Company: Aubrey Water Company(The Burlington Northern and Santa Fe)	Division: Water
Paul Juhl	Phone: <<< REDACTED >>> Email: <<< REDACTED >>>

Nature Of Opinion

Docket Number: W-03476A-15-0286	Docket Position: Against
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Caller has several homes in Seligman and he also has commercial and hauls water. Caller is Opposed to rate increase

Investigation			
Date:	Analyst:	Submitted By:	Type:
11/9/2015	Carmen Madrid	Telephone	Investigation
Opinion noted and filed in Docket W-03476A-15-0286. closed			

W-03476A-15-0286

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Michael Buck	Phone: <<< REDACTED >>>	Opinion Date: 11/9/2015
Opinion Number: 2015 - 127299		Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed	Closed Date: 11/9/2015 10:54 AM	

First Name: Steve	Last Name: Beckman	Account Name: Steve Beckman
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Address:

City:	State:	Zip Code:
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Company: Aubrey Water Company(The Burlington Northern and Santa Fe)

Division: Water

Paul Juhl

Phone: <<< REDACTED >>>

Email: <<< REDACTED >>>

Nature Of Opinion

Docket Number: W-03476A-15-0286

Docket Position: Against

Customer is disgusted with the Company current rate request. He states that the Company is always asking for money for repairs but never does repairs. The people who reside here live on a shoe string budget and asking to triple their water rate is lunacy.

		Investigation	
Date:	Analyst:	Submitted By:	Type:
11/9/2015	Michael Buck	Telephone	Investigation
Docketed and noted for the record.			

W-03476A-15-0286

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Deborah Reagan	Phone: <<< REDACTED >>>	Opinion Date: 11/9/2015
Opinion Number: 2015 - 127296		Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed	Closed Date: 11/9/2015 10:31 AM	

First Name: Melissa	Last Name: Swick	Account Name: Melissa Swick
Address:		
City: Seligman	State: AZ	Zip Code: 86337

Company: Aubrey Water Company(The Burlington Northern and Santa Fe)	Division: Water
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Nature Of Opinion

Docket Number: W-03476A-15-0286

Customer is opposed to the proposed rate increase.

Investigation			
Date:	Analyst:	Submitted By:	Type:
11/9/2015	Deborah Reagan	Telephone	Investigation
Comments entered for the record and filed with Docket Control.			

W-03476A-15-0286

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Michael Buck	Phone: <<< REDACTED >>>	Opinion Date: 11/9/2015
Opinion Number: 2015 - 127284		Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed	Closed Date: 11/9/2015 8:51 AM	

First Name: Diana	Last Name: Crum	Account Name: Diana Crum
Address: <<< REDACTED >>>		
City: Seligman	State: AZ	Zip Code: 86337
Home: <<< REDACTED >>>		

Company: Aubrey Water Company(The Burlington Northern and Santa Fe)		Division: Water
Paul Juhl	Phone: <<< REDACTED >>>	Email: <<< REDACTED >>>

Nature Of Opinion

Docket Number: W-03476A-15-0286	Docket Position: Against
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Per the customer, she hauls her own water and is concerned with the Company's rate increase request. She states that the folks around this area are already struggling to meet their daily needs and a rate increase of this amount will only add another burden to the strain that people are already feeling, especially those on a fixed income.

Investigation			
Date:	Analyst:	Submitted By:	Type:
11/9/2015	Michael Buck	Telephone	Investigation
Docketed and noted for the record.			

W-03476A-15-0286

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Michael Buck	Phone: <<< REDACTED >>>	Opinion Date: 11/9/2015
Opinion Number: 2015 - 127301		Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed	Closed Date: 11/9/2015 11:31 AM	

First Name: Carolyn	Last Name: Burchard	Account Name: Carolyn Burchard
Address: <<< REDACTED >>>		
City: Seligman	State: AZ	Zip Code: 86337
Home: <<< REDACTED >>>		

Company: Aubrey Water Company(The Burlington Northern and Santa Fe)	Division: Water
Paul Juhl	Email: <<< REDACTED >>>
Phone: <<< REDACTED >>>	

Nature Of Opinion

Docket Number: W-03476A-15-0286	Docket Position: Against
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Customer is a bulk rate customer. She is opposed to the current rate request by the Company.

Investigation			
Date:	Analyst:	Submitted By:	Type:
11/9/2015	Michael Buck	Telephone	Investigation
Docketed and noted for the record.			

W-03476A-15-0286

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Carmen Madrid	Phone: <<< REDACTED >>>	Opinion Date: 11/9/2015
Opinion Number: 2015 - 127306		Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed	Closed Date: 11/9/2015 2:32 PM	

First Name: Wil	Last Name: Campbell	Account Name: Wil Campbell
Address:		
City: Seligman	State: AZ	Zip Code: 86337

Company: Aubrey Water Company(The Burlington Northern and Santa Fe)	Division: Water
Paul Juhl	Phone: <<< REDACTED >>> Email: <<< REDACTED >>>

Nature Of Opinion

Docket Number: W-03476A-15-0286	Docket Position: Against
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Caller is a metered residential and agricultural customer. He is opposed to the proposed rate increase by Aubrey Water Co.

Investigation			
Date:	Analyst:	Submitted By:	Type:
11/9/2015	Carmen Madrid	Telephone	Investigation
Opinion noted and filed in Docket No. W-03476A-15-0286. closed			
